



FAIRTRADE ANZ
**ANNUAL
REPORT
2025**

MESSAGE FROM THE BOARD CHAIR



It is with gratitude and a strong sense of purpose that I present this message for the 2025 Annual Report of Fairtrade Australia and New Zealand. In a year marked by continued uncertainty across the global economy, our commitment to fairness, dignity and sustainability has remained both urgent and enduring.

Guided by our vision to change the way trade works through better prices, decent working conditions and a fairer deal for farmers and workers, Fairtrade ANZ has continued to advocate for more equitable, transparent and resilient supply chains. Our mission remains centred on those most exposed to the pressures of global trade, while advancing a model that supports long-term sustainability across the value chain.

The challenges facing global markets in 2025 have been significant. Ongoing geopolitical tensions, subdued global growth, shifting trade settings, volatile input costs and the growing impact of extreme weather have all added pressure across agricultural supply chains. At the same time, licensees have faced increasing challenges in maintaining market share in highly competitive categories while also meeting FLOCERT compliance requirements in an environment of rising operational complexity and cost. Against this backdrop, the strength of the Fairtrade model has been especially evident. Trust in the Fairtrade Mark remains strong, and our partnerships with businesses and organisations that share our values have continued to support demand for more ethical and sustainable trade across Australia and New Zealand.

The Fairtrade Minimum Price and Premium continue to play a critical role in supporting producer organisations to navigate uncertainty, invest in their communities and strengthen long-term resilience. These mechanisms remain essential in a world where market volatility, environmental pressures and unequal bargaining power continue to shape trading conditions. Fairtrade's role in addressing these structural imbalances is as important as ever, and we remain committed to advancing solutions that foster more stable, inclusive and sustainable trading relationships.

As Chair, I am proud of the progress Fairtrade ANZ has made during 2025. A particularly significant achievement has been the successful renegotiation of our debt with Fairtrade International, strengthening our financial position and providing a more sustainable platform for the organisation's future.

This outcome reflects disciplined stewardship, constructive engagement and a shared commitment to ensuring Fairtrade ANZ remains well placed to serve our members, partners and the wider movement in the years ahead.

Looking ahead, we remain focused on deepening our impact, strengthening partnerships and supporting growth in markets that increasingly recognise the importance of fairer and more transparent supply chains. While the external environment remains challenging, I am confident that Fairtrade ANZ is moving forward with clarity, discipline and renewed momentum.

I would like to acknowledge and sincerely thank our Directors for their dedication, stewardship and thoughtful leadership throughout the year. Their willingness to contribute time, expertise and sound judgement has been instrumental in guiding Fairtrade ANZ through a demanding period of change. Their commitment to the organisation's purpose and long-term sustainability has made a meaningful difference.

I also acknowledge the ongoing commitment of our members. Your belief in the importance of fairer trade, and your continued engagement with our work, are fundamental to our strength as an organisation. In a complex operating environment, that commitment is deeply valued. It sustains our movement, reinforces our credibility and enables us to continue advocating for the farmers and workers at the heart of Fairtrade.

It is through the collective efforts of our Board, our members, our partners and our wider Fairtrade community that we continue to build an organisation capable of meeting today's challenges while remaining true to our values. Together, we are strengthening the foundations for a future in which trade works more fairly for all. Together, we are helping shape a fairer, more resilient world—one where trade can be a force for dignity, opportunity and lasting change.

With sincere appreciation,

Joanne Butterworth-Gray
Chair
Fairtrade Australia and New Zealand

MESSAGE FROM THE CEO



We closed 2025 having delivered on our Fairtrade sales goals, executed key market activations, and continued to optimise our cost base. Achieving these outcomes in a challenging market environment reflects the commitment, ingenuity, and sense of responsibility demonstrated by every member of our team. From the many ways team members have gone above and beyond to support one another and the work, to the persistence required to secure funding in an increasingly competitive grant landscape, to the creative ways we deliver marketing programs with limited resources, to the instinct to ask, "What else can I help with?" even while balancing family responsibilities — there are countless examples of dedication that have humbled and inspired me throughout the year. This is the smallest team I have managed, but it is also the team of which I am most proud. I thank each of them for their contribution and commitment to the Fairtrade movement.

The past year has also been extraordinarily challenging for the smallholder farming communities we serve. Volatility in key commodities such as coffee and cocoa, ongoing impacts from adverse weather events, and growing geopolitical and trade tensions have amplified uncertainty and compounded existing challenges for producers around the world.

The year ahead is likely to remain challenging for Fairtrade in Australia and New Zealand. Businesses continue to face significant input cost pressures, while consumer confidence remains subdued. The proliferation of sustainability labels and programs is creating a crowded marketplace, often offering simple answers to complex problems faced by smallholder farmers. At the same time, we are seeing some businesses prioritise short-term commercial outcomes while scaling back sustainability commitments. For companies operating within commodity supply chains that are already exposed to poverty, environmental, and climate-related risks, this is a strategy that carries significant long-term consequences.

The reshaping of global trade and supply chains, alongside emerging sustainability regulations, presents both challenges and opportunities. Through it all, consumer trust in the Fairtrade Mark remains strong, and Fairtrade continues to be one of the world's most trusted sustainability labels. We remain steadfast in our belief that fair prices and democratic decision-making are essential to creating more equitable trade. Few, if any, certification systems place producer empowerment so firmly at their core, with producers holding formal rights to participate in governance and decision-making.

As a movement, we are strengthening our digital and data capabilities, deepening our focus on living incomes and living wages, and investing in the resilience of producer communities.

The years ahead will undoubtedly bring challenges, but I remain optimistic. Over the long term, I believe the ideals of fairness, dignity, and justice in trade will prevail.

Finally, I would like to thank our licensees, Board members, Fairtrade International colleagues, partners, and supporters for their contributions and continued commitment. Together, you helped make 2025 a successful year for Fairtrade.

Sincerely,
Senthil Nathan
Chief Executive Officer

2025

FAIRTRADE ANZ HIGHLIGHTS

Welcomed new Fairtrade
Supporting Workplaces



Hive Legal



Tonkin+Taylor

**The
Guardian**

**BEST OVERALL COFFEE
ETHIOPIA YIRGACHEFFE**



NEW FAIRTRADE COCOA BRANDS



LOCO LOVE



2622

**Consumers made the
Fairtrade Switch to
Fairtrade products during
Fairtrade Fortnight 2025**



53,832

Visitors to Fairtrade ANZ Website
in 2025.



mg®
fresh
produce
group
NEW ZEALAND

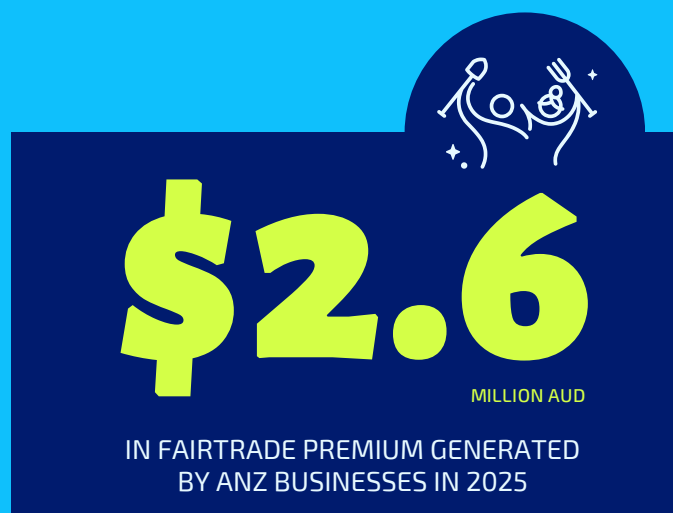
WELCOMED MG TO FAIRTRADE ANZ



“ FAIRTRADE PROVIDES A TRUSTED ICON OF MEANING THAT OUR CUSTOMERS CAN RELY ON — PROOF THAT WE ARE WHO WE SAY WE ARE. IN A WORLD INCREASINGLY FULL OF GREENWASH AND FAIRWASH, THIS IS IMPORTANT. ”

ADIRAN PALMER
GENERAL MANAGER - COMMON GOOD

KEY FAIRTRADE FIGURES ACROSS AUSTRALIA & NEW ZEALAND 2025



Where ANZ businesses sold their Fairtrade products



Percentage of Fairtrade Product Sold in ANZ



KEY FAIRTRADE GLOBAL FIGURES AT A GLANCE

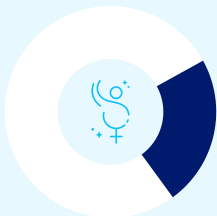
Our Global Impact



Almost

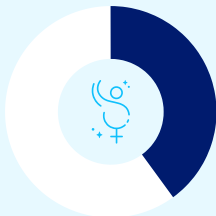
2 million

Farmers & Workers
in Fairtrade certified
organisations



23%

of Farmers in
Fairtrade are
women



40%

of Workers in
Fairtrade are
women



more than

\$327,929,616

in Fairtrade Premium
paid to producers in 2024

35%

Invested by small-scale producer organisations invested their Fairtrade Premium into improving production and farming practises



Of Fairtrade Premium funds spent by small-scale producer organisations are bringing economic benefits to farmers

76%



Top Six Products



49%

of Fairtrade
coffee produced
is Organic



8%

of Fairtrade Tea
produced is
Organic



9%

of Fairtrade
Cocoa produced
is Organic



58%

of Fairtrade
Cotton produced
is Organic



53%

of Fairtrade
Bananas
produced
are Organic



“ KNOWING THAT FAIRTRADE SUPPORTS FARMERS AND IMPROVES LIVES MAKES IT AN IMPORTANT CHOICE WHEN I SHOP. ”

FAIRTRADE CONSUMER SURVEY PARTICIPANT
NEW ZEALAND

FAIRTRADE FORTNIGHT 2025

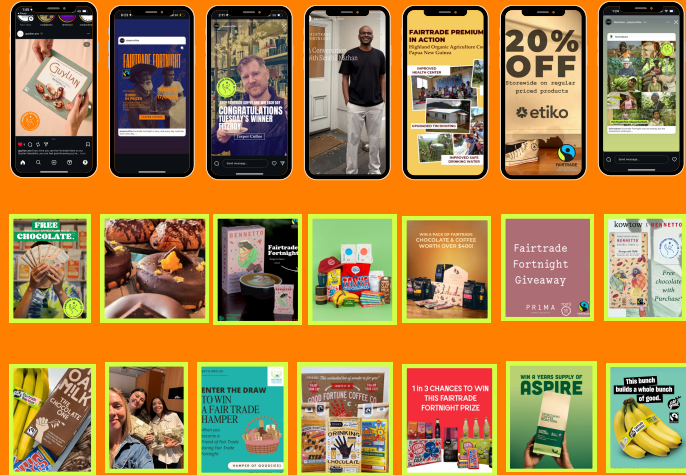
Fairtrade Fortnight 2025 brought together partners, creators and consumers to increase awareness of the Fairtrade Mark and inspire more ethical purchasing choices. Through product promotion, storytelling and digital engagement, the campaign expanded Fairtrade's reach and strengthened connections with both consumers and licensees.



Spot It

Spot It increased the visibility of Fairtrade-certified products by encouraging partners to showcase Fairtrade products through promotions, collaborations and campaign activity during Fairtrade Fortnight.

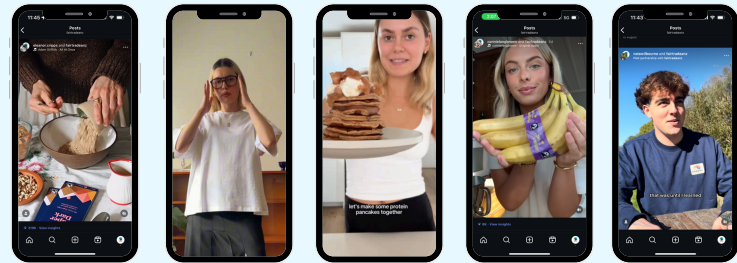
40+ Partners Participated
22 Unique Activations
100 Social Media Posts Promoting Fairtrade Products



Swap It

Swap It encouraged consumers to make simple everyday switches to Fairtrade-certified products. Through a creator-led campaign across Instagram and TikTok, Fairtrade showcased how small purchasing decisions can create positive impact for farmers and workers.

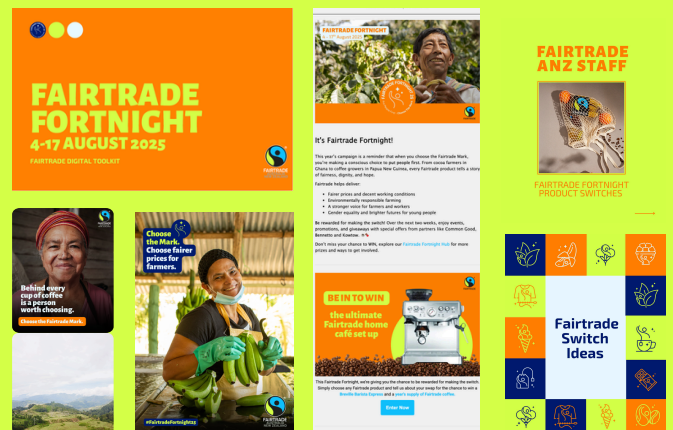
512,000 Unique Views
5 Influencer Activations
5x increase in new Instagram followers compared to 2024 Fairtrade Fortnight



Share It

A social first extension of the campaign encouraging people to spread awareness and participation by sharing their own moments, stories, or content using the campaign hashtag. It turns audiences into advocates and amplifies reach through user generated content.

10,000 EDM opens during the campaign period
700% Increase in website traffic



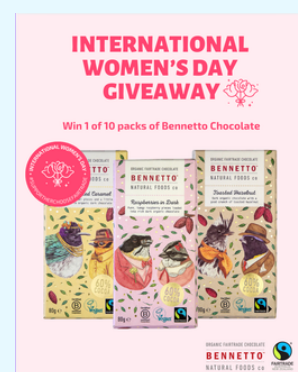
CAMPAIGNS



INTERNATIONAL WOMEN'S DAY 2025

For International Women's Day, Fairtrade ANZ focused on the theme "Fight for Equality", sharing Elizabeth's story to highlight the role and resilience of women across Fairtrade supply chains.

To mark the campaign, we partnered with Bennetto to run a consumer giveaway inviting people to tag two inspiring women in their lives they would like to share a Fairtrade chocolate bar with. The activation generated 832 entries, 10 winners across Australia and New Zealand, and contributed to 250 new Instagram followers, helping to grow engagement and awareness during the campaign period.



WORLD FAIR TRADE DAY GIVEAWAY WITH GUYLIAN

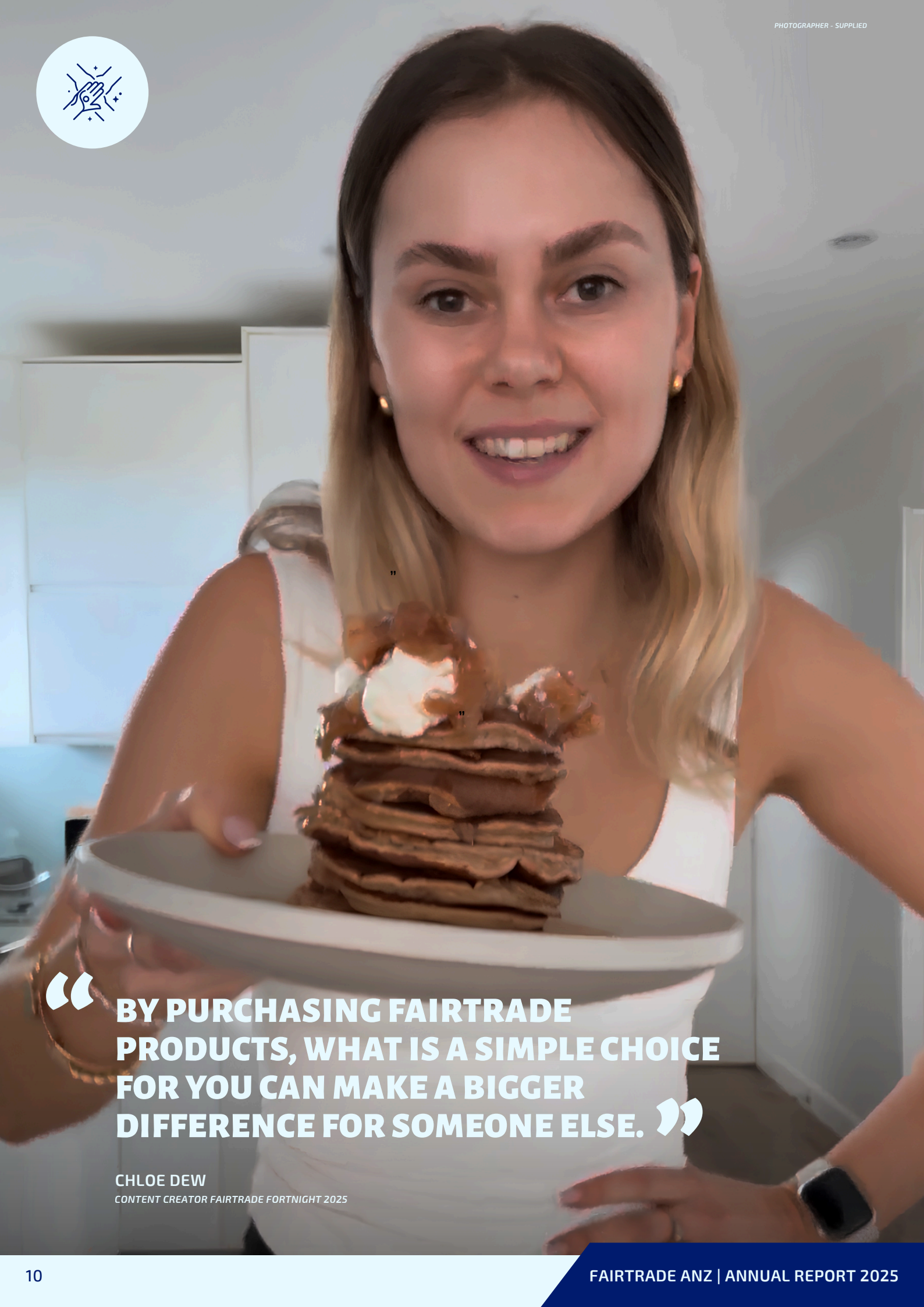
For World Fair Trade Day, Fairtrade ANZ partnered with Guylian to deliver a LinkedIn giveaway designed to engage workplaces and professional audiences in celebrating Fairtrade. The campaign highlighted the importance of Fairtrade-certified chocolate and the farmers behind it, using an accessible giveaway format to spark awareness and conversation within corporate networks. By meeting people in their professional environments, the activity helped extend Fairtrade messaging into workplaces, encouraging organisations and individuals to consider the impact of their everyday purchasing decisions, while supporting broader Fairtrade Fortnight objectives by increasing visibility of certified products, strengthening brand collaboration, and reinforcing the role of businesses in building fairer trading systems.

FAIRTRADE SUPPORTING WORKPLACES

2025 also saw continued growth in our Fairtrade Supporting Workplaces initiative. This campaign encourages workplaces to support Fairtrade by regularly purchasing two or more Fairtrade products for their office kitchen. During the year, we welcomed Tonkin + Taylor in New Zealand and Hive Legal in Australia to the programme.



Another highlight of the initiative was the continued engagement of workplace partners during Fairtrade Fortnight. We collaborated with AVI on a Fairtrade Fortnight reel to raise awareness of Fairtrade and partnered with OfficeMax to deliver a Fairtrade presentation for their sales representatives, helping to extend understanding of Fairtrade in workplaces across New Zealand.



“ **BY PURCHASING FAIRTRADE
PRODUCTS, WHAT IS A SIMPLE CHOICE
FOR YOU CAN MAKE A BIGGER
DIFFERENCE FOR SOMEONE ELSE.** ”

CHLOE DEW
CONTENT CREATOR FAIRTRADE FORTNIGHT 2025

PARTNERSHIPS & CONSUMER NEWS



IMPACT REPORTS

Our largest Fairtrade licensees received tailored impact reports specific to their supply chains, featuring stories and updates from Fairtrade Farmer and Worker Organisations. These were delivered as PDF reports with supporting social media assets to help share key messages. A generic impact report was also shared across our digital channels and used during Fairtrade Fortnight.



[READ IMPACT REPORT HERE](#)

VOICES FOR CHANGE: WHO'S LEADING THE FASHION REVOLUTION WEBINAR

Fairtrade ANZ partnered with Baptist World Aid Australia to deliver a World Fair Trade Day webinar exploring the ethical fashion industry and supply chain transparency. The session featured discussion on the Ethical Fashion Guide and highlighted key insights into how brands are performing on social and environmental criteria.

COFFEE COMMODITY UPDATE



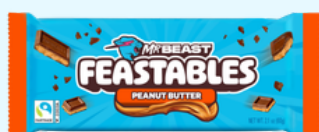
In 2025, global coffee markets experienced significant volatility, with prices rising sharply due to adverse weather conditions in key producing regions, low global stocks, and ongoing supply chain pressures. This created increased cost pressures and uncertainty across the supply chain, from exporters through to roasters and retailers.

For Fairtrade ANZ licensees, this volatility impacted sourcing and procurement planning, while reinforcing the importance of Fairtrade's Minimum Price and Premium as mechanisms that support more stable and resilient trading relationships. Across Fairtrade producer networks globally, the conditions highlighted the value of long-term partnerships and greater stability for farmers during periods of market disruption.

FAIRTRADE PRODUCTS RELEASED IN 2025



LOCO LOVE
LUVIO CHOCOLATE



FEASTABLES
CHOCOLATE RANGE



MG BANANAS



BAYYARA OLIVE OIL



**“ SUPPORTING FARMERS TO ACHIEVE
A GREATER STANDARD OF LIVING
WHILE ALSO PROTECTING THE
ENVIRONMENT IS FUNDAMENTAL
TO FAIRTRADE'S PURPOSE AND
VALUES. ”**

SAM PLATT

COMMERCIAL PARTNERSHIPS MANAGER AUSTRALIA - FAIRTRADE ANZ

FINANCIAL INFORMATION



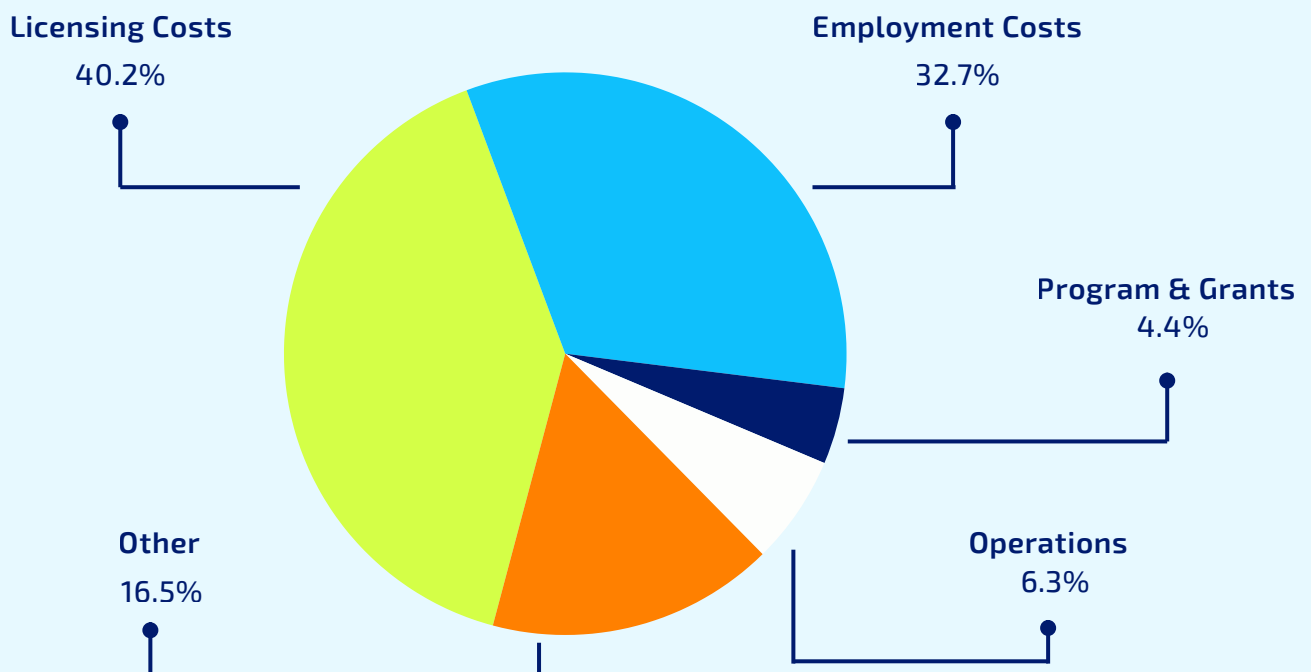
INCOME & EXPENDITURE

In 2025, Fairtrade ANZ generated AU \$1.87 million in income. Almost all of this came from licence fees paid by businesses that sell Fairtrade certified products, with a small amount of other income. No grant funding was received during the year, so the organisation is now almost entirely licence fee funded.

Total expenses were \$1.76 million, in line with 2024. The two largest areas of spending were licensing costs (\$706,000) and employee costs (\$574,000). The remainder covered operating and programme costs, including technology, rent, compliance and other costs.

The surplus for the year was \$114,000, compared with \$186,000 in 2024. Net assets improved to \$195,000, up from \$81,000 the year before, leaving Fairtrade ANZ on a sounder financial footing.

2025 EXPENDITURE



FINANCIAL STATEMENTS



Fairtrade Australia & New Zealand Ltd Statement of surplus and other comprehensive income For the year ended 31 December 2025

	Note	2025 \$	2024 \$
Income			
License fee		1,836,171	1,940,894
Other income		35,018	9,561
Total income	4	1,871,189	1,950,455
Expenses			
Australian grants	5	-	(5,194)
New Zealand grants	5	-	(3,104)
Other grants	5	-	(195)
Employee benefits expense		(574,111)	(586,414)
Loss on disposal of assets		-	(38,213)
Licensing costs		(705,628)	(752,065)
Domestic program costs		(77,179)	(56,865)
Organisation costs		(86,801)	(57,054)
Technology costs		(13,760)	(25,654)
Non-monetary costs		(25,934)	(46,540)
Occupancy costs		(9,607)	(9,282)
Other costs	5	(264,425)	(183,761)
Total expenditure		(1,757,445)	(1,764,341)
Surplus before income tax expense		113,744	186,114
Income tax expense	2	-	-
Surplus after income tax expense for the year attributable to the members of Fairtrade Australia & New Zealand Ltd		113,744	186,114
Other comprehensive income for the year, net of tax		-	-
Total comprehensive income for the year attributable to the members of Fairtrade Australia & New Zealand Ltd		113,744	186,114

This summary financial information was extracted from the audited Annual Financial Report. It is consistent in substance with these statements notwithstanding the less technical language and content. The full financial statements are available on the Fairtrade ANZ Ltd website www.fairtradeanz.org/reports

FINANCIAL STATEMENTS



Fairtrade Australia & New Zealand Ltd Statement of financial position As at 31 December 2025

	Note	2025 \$	2024 \$
Assets			
Current assets			
Cash and cash equivalents	6	795,467	488,054
Trade and other receivables	7	507,734	735,051
Other assets		24,296	12,270
Total current assets		<u>1,327,497</u>	<u>1,235,375</u>
Non-current assets			
Property, plant and equipment	8	<u>383</u>	<u>1,599</u>
Total non-current assets		<u>383</u>	<u>1,599</u>
Total assets		<u>1,327,880</u>	<u>1,236,974</u>
Liabilities			
Current liabilities			
Trade and other payables	9	758,979	752,320
Employee benefits	10	<u>55,124</u>	<u>35,705</u>
Total current liabilities		<u>814,103</u>	<u>788,025</u>
Non-current liability			
Trade and other payables	13	318,627	368,102
Employee benefits	10	<u>559</u>	<u>-</u>
Total non-current liabilities		<u>319,186</u>	<u>368,102</u>
Total liabilities		<u>1,133,289</u>	<u>1,156,127</u>
Net assets		<u>194,591</u>	<u>80,847</u>
Equity			
Reserves		-	735,679
Accumulated deficit		<u>194,591</u>	<u>(654,832)</u>
Total equity		<u>194,591</u>	<u>80,847</u>

The following financial statements have been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code, please refer to the ACFID website at www.acfid.asn.au.

FINANCIAL STATEMENTS



Walker Wayland NSW
Chartered Accountants

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INDEPENDENT AUDIT REPORT TO THE DIRECTORS OF FAIRTRADE AUSTRALIA AND NEW ZEALAND LTD

Opinion

We have audited the financial report of Fairtrade Australia and New Zealand Ltd, which comprises the statement of financial position as at 31 December 2025, the statement of surplus or deficit and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of Fairtrade Australia and New Zealand Ltd is in accordance with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012 ("ACNC Act"), including:

- giving a true and fair view of the Company's financial position as at 31 December 2025 and of its performance for the year then ended; and
- complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

Material Uncertainty Related to Going Concern

We draw attention to Note 2 "Going Concern" in the financial report which describes the events and/or conditions which give rise to the existence of material uncertainties that may cast significant doubt about the Company's ability to continue as a going concern and therefore whether the Company may be unable to realise its assets and discharge its liabilities in the normal course of business. Our opinion is not modified in respect of this matter.

As disclosed in note 2, the Company's ability to continue as a going concern is dependent on its ability to generate positive cash flows from operations from maintaining and increasing license fee revenues, continually honouring the license fee payments to Fairtrade International, satisfying the payment plan arrangement with Fairtrade International, accessing additional funding from donors and government bodies.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Company in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) (Including Independence Standards) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

Information Other than the Financial Report and Auditor's Report Thereon

The Directors are responsible for the other information. The other information comprises the information included in the Company's annual report for the year ended 31 December 2025 but does not include the financial report and our auditor's report thereon. Our opinion on the financial report does not cover the other information and we do not express any form of assurance conclusion thereon. In connection with our audit of the financial report, our responsibility is to read the other information and in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

FINANCIAL STATEMENTS



INDEPENDENT AUDIT REPORT TO THE DIRECTORS OF FAIRTRADE AUSTRALIA AND NEW ZEALAND LTD

Responsibilities of the Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and is appropriate to meet the needs of the members. The directors' responsibility also includes such internal control as the directors determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error. In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: <http://www.auasb.gov.au/Home.aspx>. This description forms part of our auditor's report

Walker Wayland NSW
Chartered Accountants

Wali Aziz
Partner

Dated this 23rd day of June 2026, Sydney



“ FAIRTRADE HAS CHANGED MY LIFE. INDEED, IN A CRISIS SITUATION, I HAVE AN INFLOW OF MONEY FOR MY NEEDS INSTEAD OF GOING INTO DEBT. AND FAIRTRADE HAS MADE ME A WOMAN LEADER. ”

AFFOUÉ ANGÈLE KOUASSI
FAIRTRADE AFRICA COCOA FARMER

GOVERNANCE & ACCOUNTABILITY



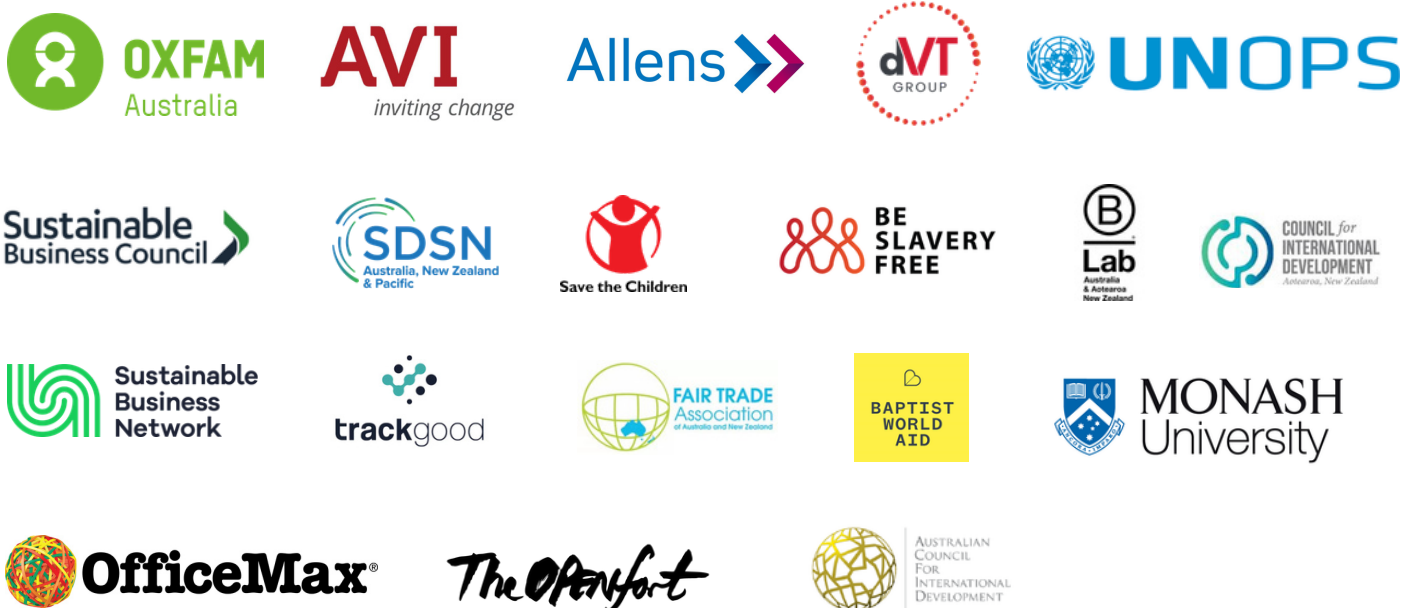
Fairtrade ANZ is honoured to continue our important collaboration with farmers and workers throughout the world, brands, governments, non-government organisations and communities. But there are a few stakeholders who deserve special mention.

Board of Directors

Fairtrade ANZ is governed by an independent, voluntary board. In 2025 it consisted of the following directors: Joanne Butterworth-Gray (Chair), Ian McInnes, Alastair Brown, Josie Pagani, and John Thwaites.

Partners and supporters

Thank you to our licensees, stakeholders, partners and community advocates who have supported us over the past 12 months.



ACCOUNTABILITY & ACCREDITATION



Incorporation and charitable status

Fairtrade ANZ is a public company limited by guarantee under the Corporations Act and is a registered charity with the Australian Charities and Not-for-Profits Commission ABN: 98 114 571 881. Fairtrade ANZ is a public benevolent institution and is endorsed by the Australian Taxation Office as a Deductible Gift Recipient and an Income Tax Exempt Charity. In New Zealand, Fairtrade ANZ is registered as an overseas company on the New Zealand Companies Office register NZBN: 9429034668269 and is a registered charity with Charities Services CC43106.



ACFID
MEMBER

Australian Council for International Development Membership

Fairtrade ANZ is a member of the Australian Council for International Development (ACFID) and is a signatory to the ACFID Code of Conduct. This sets standards of good practice for the governance, management and accountability of non-government organisations and aims to improve international development outcomes and increased stakeholder trust by enhancing the transparency and accountability of signatory organisations.



Council for International Development Membership

Fairtrade ANZ is a member of the New Zealand Council for International Development (CID), the national umbrella agency representing the aid and development sector in New Zealand. CID exists to support effective aid and development programs with the vision of achieving a sustainable world free from poverty and injustice. As a member, Fairtrade ANZ adheres to the CID Code of Conduct.

Feedback or complaints on this report and on our operations and conduct can be sent to:

Private and Confidential
CEO, Fairtrade ANZ, 160 Johnston Street,
Fitzroy, VIC 3065 Australia
info@fairtrade.com.au or info@fairtrade.org.nz

Our complaints handling policy can be found on our website: www.fairtradeanz.org/reports.

If you are dissatisfied with Fairtrade ANZ's process in handling the complaint you may contact Fairtrade International compliance@fairtrade.net

If you believe our organisation has breached the ACFID Code of Conduct or the CID Code of Conduct, you can lodge a complaint:

- With the ACFID Code of Conduct Committee at code@acfid.asn.au. Information about how to make a complaint can be found at www.acfid.asn.au
- With the CID Code of Conduct Committee at code@cid.org.nz. Information on how to make a complaint can be found at www.cid.org.nz.



FAIRTRADE
AUSTRALIA
NEW ZEALAND